

# REQUEST FOR CITY COUNCIL CONSIDERATION

Meeting Date: April 9, 2007

Agenda Item: 6 (E)	Prepared By: William P. Harrison
	Date: April 4, 2007
Agenda Section: Business:	
Subject: EMPLOYEE OF MONTH FOR APRIL	Department: Finance

**BACKGROUND:** Sergio Gomez began his employment with Florida Water shortly before the acquisition of the utility by the City of Marco Island. When we acquired the utility, we needed to start from scratch the meter reading function for the utility. Sergio volunteered to transfer to the new meter reading crew and quickly learned the responsibilities of the new position. He brought to the crew a positive attitude and developed both speed and accuracy in meter reading. Reading up to 500 meters a day in the heat of a Marco Island summer is not an easy task.

When Jim Lang was promoted to Customer Service Office Manager, Sergio assumed additional responsibilities as our Meter Technician, learning the complexities of the automated meter reading technology and assigning daily routes to the other meter readers. He is also responsible for training new meter readers hired by the City and has developed strong customer service skills in dealing with our residents on water issues.

Sergio came to America without a job and with no knowledge of the English language. He has become fluent in English, received his permanent residency status, and has applied for citizenship. He is a valued employee who does an excellent job in serving our community.

**RECOMMENDED ACTION:** Present employee of the month award.

Reviewed by Department Director

Reviewed by City Manager

Council Action: Motion by:

Second by: