

Protect Paradise

The City of Marco Island wants to protect the Island's character and our residents' lifestyle. Visitors travel from all over the world to enjoy the our world-class beaches, natural environment, and convenient coastal living. We take pride in our Marco Island Community and we want guests and visitors to do the same.

Residents can use this information guide when they experience problems associated with vacation rentals in their neighborhood.



Photo credit: redfin

*Marco Island Vision 2034:
Marco Island is a great residential
community with small town charm.*

City of Marco Island

50 Bald Eagle Dr.
Marco Island, FL 34145

vacationrentals@cityofmarcoisland.com
239-389-5000

Living with Vacation Rentals

Tools for Residents





What Residents Can Do:

- Call the MIPD for noise, parking, trash, or fireworks associated with a vacation rental. MIPD can be reached 24/7 at 239-389-5050.
- Call the Florida Department of Business and Professional Regulation (DBPR) at 850-487-1395 to file a complaint. DBPR issues licenses for vacation rentals.

More Tools for Residents:

- There is a DBPR HR-7003 Division of Hotels and Restaurants Consumer Complain form online available at <https://www.myfloridalicense.com/complaintlist.asp?SID=>
 - Complaints can be filed against lodging establishments including vacation rentals.
 - If the vacation property is listed on Airbnb, call their 24/7 neighborhood support team at 855-635-7754 to report an issue.
 - Expedia/VBRO 24/7 call-in number is 877-202-4291.
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City Actions

- When the City sends a Notice of Violation to a property owner, we send a letter that includes our city codes, fines and community expectations.
- We provide a life safety pamphlet to vacation rental owners to ensure state fire codes are met.
- We provide property owners with reminders that they can post in their homes including trash/recycle pick-up days, protection of wildlife, picking up after pets, and more.



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