



Collier County
Administrative Services Department
Bureau of Emergency Services Division

February 6, 2018

Chief Michael Murphy
City of Marco Island
1280 San Marco Road
Marco Island, FL 34145

RE: CoCPN- Collier County: Request for additional information.

Dear Chief Murphy:

Collier County Bureau of Emergency Services staff as part of its continuing review of your COCPN application for transport, respectfully request a written response to the following questions.

1. Your application states the operation of two ambulances. Knowing the likelihood of breakdowns, what will be your back-up plan, should one or more ambulances be out-of-service for maintenance?
2. How will you manage unexpected surge or concurrent calls for service with more than one ambulance out-of-service or the high potential of two ambulances being off the island during hospital transport?
3. Your application refers to a hiring of 25% of your fire service staff as credentialed paramedics. Where do you plan to recruit those credentialed Paramedics from?
4. In the event of a high-rise building fire or alarm, will transport paramedic personnel be pulled from ambulance duty to participate in fire-fighting duties and if so, how many and how will you maintain dual vehicle paramedic transport services during those high-rise fire alarm situations?
5. If in your design model you activate two ALS transport ambulances, how will you continue to staff ALS engines without Collier County EMS personnel or swap program?
6. Collier County has reviewed your proposed ALS in-service education program and sees little to no, hands-on clinical, Field Training Officer or Medical Director oversight to maintain proficiency, how would such clinical proficiency and oversight be maintained?
7. Your application does not address transport unit move-ups, zone coverage, etc. Please advise as to how those system issues will be addressed. Will you be participating in closest unit dispatch?



8. How will your third ambulance be staffed for surge, drugs, staff and related equipment?
9. Your application states that Marco will receive a higher level of service. Higher or "highest" level of service is defined as the first responding ALS vehicle to arrive, such as your ALS Engines, how could a conversion to a transport unit improve service when a BLS and ALS unit such as the service provided by your ALS engines who arrive first, be considered a higher level of service?
10. Who will be your Medical Director and what contractual arrangements have been made regarding training, oversight, and quality assurance efforts.
11. Proposed cost of supplies, equipment, drugs, heart monitors appears to be quite lower than market cost with no room for spares for items during surge demand calls for service. How will you fund and to what levels of essential equipment will you have?
12. As a Class 1 provider you will be responsible for interfacility transports, should a call for service be requested. There is no mention of providing that service, if not, why?
13. The community of Goodland is deleted from your service area map. What are your plans to provide service to Goodland?
14. If you have a staffing shortage from an extended leave by one or more employees, how will you cover this potential shortfall and will it place a transport unit or surge unit out of service?

Thank you for your written reply.

Respectfully,



Dan E. Summers, Director

C: Leo Ochs, County Manager
Ms. Len Price, Administrative Services
Chief Tabatha Butcher, Collier EMS
Dr. Lee Niblock, City Manager- Marco Island
Members: Collier County Emergency Medical Authority