



2019
NOTICE

**MARCO SHORES
WATER CUSTOMERS**

TEMPORARY MODIFICATION TO THE DISINFECTION PROCEDURES

The City of Marco Island (City) purchases bulk drinking water from Collier County for the Marco Shores Drinking Water Service Area. Collier County will be temporarily changing the disinfection process for the potable (drinking) water supply from April 12, 2019 through May 3, 2019. The water will be disinfected with free chlorine rather than chlorine combined with ammonia (chloramines). This conversion to free chlorine (a stronger disinfectant) from chloramines allows the City to perform a water distribution system purge as recommended by the Florida Department of Environmental Protection for water utilities using chloramines as their primary disinfectant. The process will start on April 12, 2019.

This temporary change in disinfection does not cause adverse health effects. However, during this period you may experience a change in the taste, odor and/or color of the water due to the change in treatment.

Customers on Kidney Dialysis who use a proportioning machine to prepare dialysate at home are advised to contact their physician or equipment supplier to obtain the appropriate steps to accommodate the change in water disinfection and to install the proper filtering devices, if needed.

Customers who have a fish tank(s) or aquatic species are advised to contact the local pet store to ensure proper pretreatment of the water before adding or changing the water in the tank to avoid any problems associated with chlorine.

The City will be performing a flush of the system in conjunction with this change in water treatment. There may be short-term changes to the water quality during flushing including cloudy or discolored water. While this water is safe to drink, there is a possibility that it may possibly discolor clothes that are laundered. Please flush any cloudy or discolored water that may enter the plumbing by running a faucet for several minutes.

Please call Scott Henriksson, Marco Island North Water Treatment Plant Chief Operator, at tel. 239-389-3972 or cell number 239-825-5243 if you have any questions concerning this change in disinfection.